MT04000
LAY COUNSELOR EDUCATOR

Level 4

Reports to (Hierarchical)
Mental Health /Patient Support Activity Manager

Reports to (Functional)
Mental Health Supervisor/Health promotion Supervisor

Job Family
Medical

Main Purpose
Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

Accountabilities
- Actively promote the availability of MSF services
- Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
- Refer patients when necessary to other specialists or external actors in order to provide the best available support
- Collect and report specific information related to the target group
- Keep files and statistics updated about the counseling and/or educational activities
- Give testimonies to patients and in the community on own experiences as a patient(*)

Education
Desirable, formal degree in social work.

Experience
- Desirable working experience in related jobs

- Makes part of the target group of patients and is willing to share his own experiences as a patient only valid for peer educators/counselors

Language Level Description
B1 Independent User
Threshold or intermediate

- Can understand the main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc.
- Can deal with most situations likely to arise while travelling in an area where the language is spoken.
- Can produce simple connected text on topics that are familiar or of personal interest.
- Can describe experiences and events, dreams, hopes and ambitions and briefly give reasons and explanations for opinions and plans.

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