MT04100
COMMUNITY MENTAL HEALTH WORKER

Level 4

Reports to (Hierarchical)
Head of Community Mental Health Workers

Reports to (Functional)
Head of Community Mental Health Workers

Job Family
Medical and Paramedical

Main Purpose
Providing optimal preventive and psychosocial aid to people with mental health and psychosocial needs at community level according to **MSF** principles, standards and procedures in order to provide the most appropriate mental health support for patients

Accountabilities
- Providing information and education to the affected population on mental health/psychosocial (psycho-education), according to specific needs
- Working together with other team members to prepare/produce various mental health psychosocial education messages/topics, according to specific groups and needs e.g. caretakers of malnourished children, population affected by armed conflict, etc.
- Identifying and appropriately referring patients who need medical or mental health assistance and providing psychological first aid to identified community members in need.
- Organizing supportive activities in the community (art for children, discussion sessions, etc.), if required.
- Ensuring that all patients attending MSF activities are well informed about services provided.
- Visiting families in their home/tent/shelter if required, in order to facilitate defaulters' tracing or to offer psycho-education.
- Attending supervision sessions and educational sessions with members of the team.
- Maintaining monitoring data and producing regular work reports to the supervisor.

Education
No specific degree required

Experience

- Preferably coming from the beneficiaries’ community and well accepted
- Desired experience in community and/or social work

Language Level Description
B1 Independent User
Threshold or intermediate

- Can understand the main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc.
- Can deal with most situations likely to arise while travelling in an area where the language is spoken.
- Can produce simple connected text on topics that are familiar or of personal interest.
- Can describe experiences and events, dreams, hopes and ambitions and briefly give reasons and explanations for opinions and plans.

Generated at 2026-11-02 00:50:12 +0000

© 2026 MSF International